



Guide to Benefits for Mastercard® Cardholders

Mastercard Airport Experiences provided by LoungeKey

Description

Mastercard Airport Experiences provided by LoungeKey is provided to all U.S. Mastercard World Elite™ cardholders. Cardholders can use their payment card, and supporting Mastercard Airport Experiences provided by LoungeKey website and Smartphone App, to access a variety of benefits in a seamless way, as follows:

- Eligible cardholders will have lounge membership with five (5) complimentary lounge visits provided by your issuer. Subsequent visits are only \$27 per visit, per person.
- Membership to 850+ LoungeKey lounges in 120+ countries and in over 400 airports regardless of airline, frequent flyer membership or class of ticket.
- Unique experiences and offers in dining, shopping and spa outlets within the airport via website or app.

Mastercard Airport Experiences provided by LoungeKey ensures affluent cardholders have the opportunity to relax, refresh and enhance their airport experience as they wait for their flight.

Details

Who Is Eligible:

U.S. Mastercard World Elite™ cardholders.

How Mastercard Airport Experiences Work:

1. Before traveling, cardholders can log on to the Mastercard Airport Experiences provided by LoungeKey website airport.mastercard.com or access the Smartphone App (search for "Mastercard Airport Experiences" in the app store) and view a list of participating lounges and experiences.
2. Eligible cardholders present their Bank issued Mastercard or their Lounge Access QR Code found in the Mastercard Airport Experiences provided by LoungeKey Smartphone App to gain admission for themselves; guests are permitted at the discretion of each lounge. After the five (5) complimentary lounge visits provided by your issuer have been depleted, cardholders will be charged \$27 per person, per visit for each of their and their guests' visits to a participating lounge.

3. Cardholders will enjoy complimentary refreshments, newspapers, and television. In addition, there is access to business facilities including phone, fax, conference and Internet facilities (where available).
 4. Download the Mastercard Airport Experiences provided by LoungeKey App and create an online profile to take advantage of the airside dining, retail and spa benefits.
 5. To gain access to the lounges, a cardholder only needs to quote "LoungeKey" or "Mastercard Airport Experiences" at the participating lounge. Then the cardholder simply presents their eligible Mastercard card to the lounge operator or present their Lounge Access QR Code found in the Mastercard Airport Experiences Smartphone App.
 6. A list of participating lounges and experiences can be found and viewed using the Mastercard Airport Experiences provided by LoungeKey website or can be obtained via the Smartphone App (search for "Mastercard Airport Experiences" in the app store).
 7. Please note that to use the Lounge Access QR Code from the Smartphone App or to access airside dining, retail and spa benefits, cardholders will need to create an online profile (Username and Password).
 8. For dining experiences, spa and retail offers, cardholders need to access the Mastercard Airport Experiences provided by LoungeKey website or Smartphone App to select an offer and create a QR code to provide upon arrival.
- FAQs can be viewed online at: airport.mastercard.com/faq