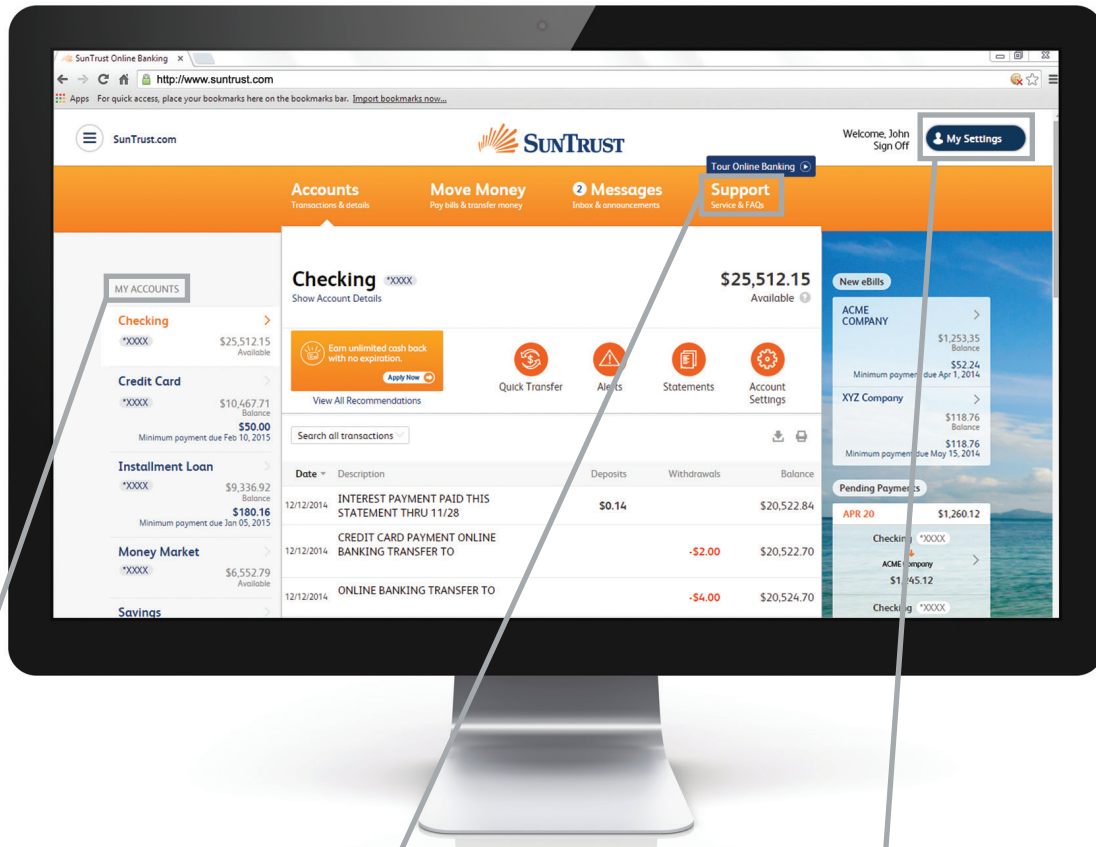




# A Quick Guide for Using Online Banking

Common functions can be accessed without leaving your Online Banking home page.



How do I view my accounts?

Select from your accounts listed on the left. The information in the center will change to match the selection. Orange "Quick Links" allow you to perform various actions without leaving the Accounts screen.



How do I get help?

Select Support. Choose FAQs. Chat online with a SunTrust representative. Send a secure email message. Give us a call. Or, browse the Find it Fast links at the bottom of the Support screen.



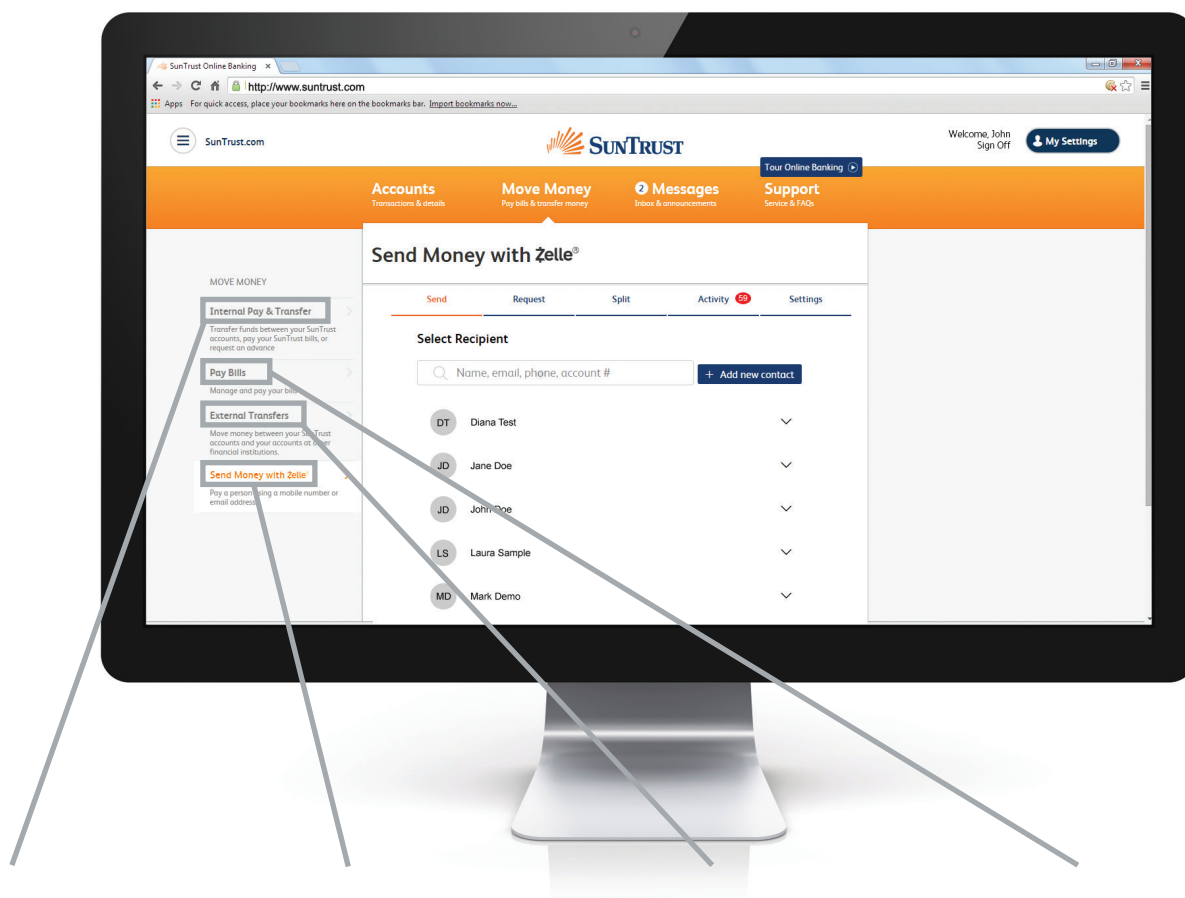
How do I update my profile and settings?

Select the My Settings link. From the menu, change your contact information, manage alerts, change your password, access your SunPoints or Rewards, and more.



# Make transfers, pay bills and pay people all within Move Money.

Move Money makes it faster and easier to make payments and transfers without changing screens.



How do I make internal transfers and payments?

Select Internal Pay & Transfer. Select One Time or Recurring. Choose the account to transfer money from and to, and enter the amount.



How do I send money with Zelle®?

Select Send Money with Zelle®. You will need the recipient's U.S. mobile phone number or email address to send money to or request money from a person, or to split an expense. Select the recipient, enter the amount, and confirm the account to move money to or from.



How do I make external transfers between my SunTrust accounts and my accounts at another bank?

Select External Transfers. Add and verify your external accounts. Enter the amount to transfer. Choose the accounts to transfer money from and to.



How do I pay bills?

Select Pay Bills. Choose the bill you want to pay, enter the amount and the payment date. Select Make Payments.

