

SunTrust Sponsored Data for AT&T Customers

At SunTrust, we want to help you on your journey to financial confidence. That starts by empowering you with the tools and expertise you need to move forward — together.

That's why we've been working with one of the nation's leading wireless service carriers on reducing indirect costs involved with mobile banking. SunTrust now will cover most of your AT&T data charges incurred when you connect to SunTrust Mobile App.

Now you can stay informed of your balances, whenever and wherever banking takes you — with even more peace of mind about rates, charges and more. After all, confidence starts here ... even on the go.

Disclaimer

*SunTrust now assumes most of your AT&T wireless data charges when you connect and use the SunTrust Mobile App. Available in the domestic U.S., Puerto Rico and the US Virgin Islands. Some restrictions do apply and are subject to change. Not for international use. SunTrust may terminate this service at any time and will provide prior notification.

Frequently Asked Questions

What (and who) is covered?

SunTrust-paid data is available to AT&T customers with prepaid or postpaid wireless data plans who access the SunTrust Mobile App via the AT&T Wireless network. Content that resides within the SunTrust Mobile App is sponsored through SunTrust's sponsored data program, and doesn't count against your data plan. SunTrust will cover approximately 85% of your AT&T data usage through the Sponsored Data program.

What isn't covered?

Due to technology limitations, the data used to access content outside of the SunTrust Mobile App, including third-party advertisements and content on the SunTrust.com website, counts against your AT&T Wireless data plan (unless you are connected to Wi-Fi). Data used while downloading the SunTrust Mobile App is not covered by SunTrust.

How does the SunTrust Sponsored Data program work?

When an AT&T Wireless customer like you accesses SunTrust's Mobile App, your data usage (except as noted above) is not counted against your AT&T Wireless data plan. SunTrust is sponsoring the data usage that is incurred, so the charges never appear on your AT&T Wireless data bill. It's automatic. There's no need to activate or enroll in the Sponsored Data service for the SunTrust app.

How does SunTrust's Sponsored Data program help me?

At SunTrust, our mission is to help you reduce financial stress. By sponsoring the data cost for eligible customers like you who access the SunTrust Mobile App, we can help you bank when you want, where you want. After all, mobile banking isn't just about convenience. It's about confidence.

Why does this only apply to AT&T customers? Are there plans for SunTrust to sponsor data with other carriers?

Not all mobile carriers offer a program like AT&T's sponsored data service. Additional work is underway with other mobile service providers to offer the same benefit to more customers.

What if I have questions about billing and data charges on my AT&T Wireless bill?

If you have a question about an AT&T bill and data usage, you can contact AT&T's customer service by dialing 611 from your mobile phone.

