

Our thoughts are with our clients, teammates and communities impacted by the Tennessee tornadoes. We know that many families face challenging times ahead. We are committed to helping to ease stress and support your financial well-being in this difficult time. Please contact us to discuss how we can support you.

For clients with SunTrust-serviced mortgages, credit cards, consumer loans and lines of credit, we are initiating disaster assistance accommodations, upon request.

- For SunTrust mortgage assistance call 800-443-1032
- For SunTrust credit card, consumer loan or line of credit assistance call 844-395-5042
- For assistance with SunTrust checking accounts call 800-944-6041
- For now, clients will continue to be served through their respective SunTrust or BB&T branches, websites, mobile apps, financial advisors and relationship managers.

The [Truist Foundation will donate \\$100,000 to the American Red Cross to aid first responders as they provide relief to people.](#) Through the Truist Charitable Fund, the company will donate \$75,000 to The Community Foundation of Middle Tennessee to address ongoing needs and \$50,000 to the Cookeville Putnam County Tornado Relief Fund, which will give 100% of donations directly to people who need support.

**Contact Information:**

[www.SunTrust.com](http://www.SunTrust.com)

Access online banking to manage your account or find up-to-date branch hours and other information

[SunTrust Mobile app](#)

Deposit checks, transfer funds, pay bills and send peer-to-peer payments

[800 SUNTRUST / 800.786.8787](#)

Account information is available through our automated phone system 24/7

**Relief Organizations:**

[American Red Cross](#)

Disaster assistance, find a shelter, family emergency preparedness, mark yourself “safe and well”

[National Voluntary Organizations Active in Disaster \[VOAD\]](#)

Disaster relief organizations – get help / volunteer